

INTEBIX IP Address and Cookie Policy

Last update 19/03/2025

1. Introduction

INTEBIX LTD (INTEBIX) collects two types of information about USER resulting from USER's use of the website www.Intebix.kz (the "Site") and/or INTEBIX's online trading platform (and related services) in respect of virtual currency (the "Platform"):

1. personal information, including USER's name and surname; and
2. aggregate information which is generated from the practices that INTEBIX have in place regarding 'cookies' and the Internet Protocol Address ("IP Address") of the users of the Site and/or the Platform.

Correspondingly, the practices that INTEBIX have in place for the generation of aggregate information are described in this IP Address and Cookie Policy (the "Policy").

Please read the following carefully to understand how and why the Site and the Platform use USER's IP Address and cookies. If USER do not accept or agree to the practices described in this Policy, USER must exit both the Site as well as the Platform immediately. Continued use will be deemed to amount to USER's full acceptance and consent.

2. IP Addresses

2.1 What happens when USER visit the Site

Every time USER connect to the internet or, if USER use an always-on connection, such as broadband or ADSL, when USER boot up or restart USER's computer, USER are automatically assigned a unique identifying number known as an IP Address. This IP Address, which contains information regarding the location of USER's computer on the internet (USER's country of origin) and the name of USER's internet service provider ("ISP"), is automatically logged by the Site.

The same also applies when USER access the Platform via the Site or otherwise.

2.2 What is an IP Address?

When USER first started USER's internet session (i.e. USER's computer connected to the internet), USER's computer was automatically assigned a unique number (normally in the region of 9 or 10 decimal numbers), known as an **IP Address**. This is USER's computer's unique address on the internet. Without an IP Address, websites would not be able to deliver their content to USER given that they would not be able find USER's computer on the internet. Since each time USER disconnect and reconnect to the internet a new IP Address is automatically assigned to USER's computer, IP Addresses are not inherently capable of identifying USER as an individual (at least, by themselves and not combined with other identifiers). An IP Address does, however, contain information regarding the location of USER's computer on the internet (USER's country), and the name of USER's ISP, and which when combined with other available information may lead to USER's identification. For these reasons, INTEBIX's Privacy policy treats IP Addresses as personal data with the resulting protections.

2.3 How do INTEBIX collect USER's IP Address?

Each time USER visit a page on the Site or access the Platform, USER's computer sends out a message asking for the requested content to be delivered. This message sent by USER's computer also encloses USER's IP Address as a form of "**return address**", so that the Site and/or the Platform may find USER's computer in order to send it that requested content. INTEBIX's web-server automatically logs all these messages.

2.4 What do INTEBIX do with USER's IP Address?

When INTEBIX log USER's IP Address, the data collected is grouped up with the other logged IP Addresses in order to provide INTEBIX with the statistics on the geographic location of visitors to the Site and/or the Platform, how long they stay on the Site and/or the Platform, which are the most viewed pages and for other statistical reasons that may be relevant for INTEBIX's business. INTEBIX may also use USER's IP Address to confirm that USER are eligible to access the Services and for other compliance related reasons.

INTEBIX gather USER's IP address automatically and store it in log files. These files also contain information relating to USER's browser type, ISP, operating system, date/time stamp, clickstream data and the files viewed on Site and/or the Platform. Collecting this type of information allows INTEBIX to generate aggregate information for the purposes of developing the Site and the Platform, including in terms of overall user trends and activities online (such as the number of unique visitors, pages accessed and viewed most frequently or the search terms entered). Furthermore, it also allows INTEBIX to administer the Site and the Platform, diagnose any potential server problems, analyze visitor trends and statistics, and generally helps INTEBIX to provide USER with a better internet experience.

IP Addresses are not stored for longer than necessary for the above stated purposes. Please refer to INTEBIX's Privacy Policy for further information on retention periods and other rights in relation to personal data.

3. COOKIES

3.1 WHAT ARE COOKIES?

As is common practice with almost all professional websites the Site uses cookies, which are tiny files that are downloaded to USER's computer, to improve USER's experience.

This page describes what information they gather, how INTEBIX use it and why INTEBIX sometimes need to store these cookies. INTEBIX will also share how USER can prevent these cookies from being stored however this may downgrade or 'break' certain elements of the Site's functionality.

Cookies contain information that is transferred to USER's computer's hard drive. A cookie enables the Site to remember users that have already visited. Without a cookie, every time USER is open a new web page, the server where that page is stored will treat USER like a completely new visitor. Cookies allow INTEBIX to remember USER's custom preferences such as USER's language preference and allow USER to complete tasks without having to re-enter USER's information when browsing.

3.2 HOW INTEBIX USE COOKIES?

INTEBIX use cookies for a variety of reasons detailed below. Unfortunately, in most cases there are no industry standard options for disabling cookies without completely disabling the functionality and features they add to this Site. It is recommended that USER leave on all cookies if USER is not sure whether USER need them or not in case they are used to provide a service that USER use.

INTEBIX may use the following cookies:

- **Strictly necessary cookies.** These are cookies that are required for the operation of the Site and the Platform. Namely, by way of illustration, they include cookies that enable USER to log into secure areas of the Site and the Platform and make use of certain functionalities (e.g. log-in and access to USER's personal account and portfolio on the Platform).
- **Analytical and Performance cookies.** They allow INTEBIX to recognize and count the number of visitors and see how visitors move around the Site and the Platform when using it. This helps INTEBIX to improve the way and manner in which the Site and the Platform work, such as by ensuring that users are finding what they are looking in a seamless and straightforward manner.
- **Functionality cookies.** These are used to recognize USER when USER's return to the Site and/or the Platform (as relevant). This enables INTEBIX to personalize INTEBIX's content for USER, greet USER by name and remember USER's preferences (for example, USER's choice of language or region).
- **Targeting cookies.** These cookies record USER's visit to the Site and/or the Platform, the pages USER have visited, and the links USER have followed. INTEBIX will use this information to make the Site and the Platform, together with the advertising displayed on them, more relevant to USER's interests. INTEBIX may also share this information with third parties for this purpose.
- **Session cookies.** These cookies contain encrypted information to allow INTEBIX's system to uniquely identify USER while USER is logged in. Session cookies exist only during an online session. They disappear from USER's computer when USER close USER's browser software. These allow INTEBIX to process USER's requests and help INTEBIX make sure USER are who USER say USER are after USER have logged in.
- **Third party cookies.** These cookies allow the Site and the Platform to interact with different websites and trading platforms.

3.3 DISABLING COOKIES

USER can prevent the setting of cookies by adjusting the settings on USER's browser (see USER's browser Help for how to do this).

USER can control the use of cookies at the individual browser level and can even block or reject all or some cookies by activating the relevant setting on USER's browser. **If USER do block or reject cookies (including essential cookies), USER may still be able to access and use the Site and/or Platform, but USER's ability to use some of their respective features and areas, together with the services that USER connect to through them, may be limited or may simply not function properly.**

Be aware that disabling cookies will affect the functionality of this and many other websites that USER visit. Disabling cookies will usually result in also disabling certain functionality and features of the Site. Therefore, it is recommended that USER do not disable cookies. If USER create an account with INTEBIX then INTEBIX will use cookies for the management of the signup process and general administration. These cookies will usually be deleted when USER log out however in some cases, they may remain afterwards to remember USER's site preferences when logged out.

INTEBIX use cookies when USER is logged in so that INTEBIX can remember this fact. This prevents USER from having to log in every single time USER visit a new page. These cookies are typically removed or cleared when USER log out to ensure that USER can only access restricted features and areas when logged in. This Site offers e-commerce or payment facilities and some cookies are essential to ensure that USER's order is remembered between pages so that INTEBIX can process it properly. When USER submit data to a form such as those found on contact pages or comment forms cookies may be set to remember USER's details for future correspondence. In order to provide USER with a great experience on this Site INTEBIX provide the functionality to set USER's preferences for how this Site runs when USER use it. In order to remember USER's preferences INTEBIX need to set cookies so that this information can be called whenever USER interact with a page is affected by USER's preferences.

Except for essential cookies, all cookies will expire after a set period of time.

Many browsers allow USER to browse privately, whereby cookies are automatically erased after USER visit a site. The following is a list of the most common browsers and the way in which USER can activate private browsing:

- **Internet Explorer 8 and later versions:** In Private
- **Safari 2 and later versions:** Private Navigation/Browsing
- **Firefox 3.5 and later versions:** Private Navigation/Browsing
- **Google Chrome 10 and later versions:** Incognito

Further information on cookies can be found on various sites such as www.allaboutcookies.com

Social Media Features and Widgets

The Site includes social media features such as Twitter and Facebook links. These features may collect USER's IP address, which pages USER is visiting on the Site, and may set a cookie to enable this feature to function properly.

Any personal information that USER provide via such social media applications may be collected and used by other members of that social media application and such interactions are governed by the privacy policies of the companies that provide the application. INTEBIX do not have control over, or responsibility for, those companies or their use of USER's information.

3.4 THIRD PARTY COOKIES

Please note that third parties (including advertising networks and providers of external services like web traffic analysis services) may also use cookies, over which INTEBIX have no control. These cookies are likely to be analytical and performance cookies or targeting cookies.

4. OTHER INFORMATION STORED

4.1 Web server Logs

For security and troubleshooting purposes INTEBIX's web server stores logs of activity on the website. The information stored includes date, time, IP, page visited, result, amount of data sent, and browser used.

4.2 Updates to this Policy

INTEBIX will occasionally update this Policy to reflect changes in INTEBIX's practices and services. When INTEBIX post changes to this Policy, INTEBIX will revise the "Last Updated" date at the top of this Policy. INTEBIX recommend that USER check this page from time to time to inform USER self of any changes in this Policy or any of INTEBIX's other policies.

5 MORE INFORMATION

If USER need additional information, please contact INTEBIX at support@intebix.com